



COMPASS

A Features and Benefits Upgrade

FEATURES

Drill Down

This feature provides the user a roadmap for locating, viewing or printing one or more sample reports

Severity Summary Report

The Monthly Summary Report has been enhanced and renamed to allow the user to select any date range or any severity status range.

Turnaround Time Report

The new TAT report allows users to see shipping and processing times for all samples in any date range in working days.

Problem Summary Report

This report now lists percentages for the problems found. This enhancement allows the user to more easily interpret the data on the report.

Report Format Modified

The sample report in Compass now displays the laboratory ID, analyst's initials and the date the sample was completed instead of the date the report is printed.

BENEFITS

- Powerful drop-down filtering capabilities allow the user to quickly find/print groups of samples
- Reduces repetitive typing to a simple "point and click"
- Allows customer to focus on only problem units at a specified severity level
- Less time spent reviewing
- Report can identify TAT bottlenecks
- Report can determine whether TAT issues are related to shipping methods or laboratory performance
- Interpretation of report data becomes easier
- Report not only provides the number of problems found but gives a percentage in relation to the entire database allowing the customer a better look at the "big picture"
- Provides a more accurate representation of processing time and reduces the perception of a delay in the process when a portion a customer's samples are completed on a different date



COMPASS Upgrade

FEATURES

Drop Down Menus

Equipment and Company List programs now include drop down menus.

Enhanced Management Report Selection

If the COMPASS user has multiple locations in their database then all management reports will display a table frame listing all of the customers on file.

BENEFITS

- Reduces repetitive typing
- Reduces time in locating information

- The user can select a specific customer in a table frame so that reports are filtered to show only the customer selected
- Reduces time spent reviewing reports